



**Makassed Philanthropic
Islamic Association of Beirut**



Resilience and Development in Times of Transformation

Report 2018-2020



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A word from the President

Dear readers,

You have in your hands a full report on Makassed's achievements between 2018 and 2020. Under the theme of "Resilience and Development in Times of Transformation", this review tackles our accomplishments during some of the most challenging times our beloved country has ever witnessed - and continues to witness: The harshest economic crisis since the end of the Civil War, coupled with the COVID19- pandemic and the deadly blast of Beirut Port on August 4th, 2020, the 3rd largest explosion in modern time.

These combined plights haven't hampered our determination and we have pulled our weight to increase our ability and commitment to improve the lives of those present in any place where Makassed operates. As a result, our aid programs were a mix of emergency relief and immediate philanthropic work on one hand and the promotion of long-term developments on the other hand.

Various factors helped us provide an efficient and quick response to the historical challenges faced by the Lebanese society:

- ◆ Our flexibility in shifting operations of the available service network and adapt it to address urgent needs (agile methodology).
- ◆ Our acute knowledge of the overall state of the communities who benefit from our services. By involving them in every policy design, these communities take part in decision-making processes in cooperation with our multi-skilled and adaptable team.
- ◆ A network of thousands of effective and trained young people (Scouts and Volunteers) fully capable of providing a prompt relief assistance during emerging crisis.
- ◆ A steady and unfailing support from partners and donor organizations that allow us to secure the sustainability of our operations.

In this context, allow me to develop more on our aim behind revamping our vision, in a bid to increase our vertical investment and develop our medical, social and educational facilities. This milestone, aligned with the emerging needs of our communities, is anchored in the goals of our founding fathers and our predecessors. Additionally, it is rooted in the mission of Makassed to be a philanthropic association serving society as a whole and developing human beings all while protecting their dignity.

The past two years saw a remarkable number of rehabilitation works carried out in several of our premises, notably our General Hospital, our schools as well as some of our mosques. Additionally, the administrative and structural modernization was of strategic importance to build the capacities of our human resources and be part of the 21st century changes. The identity of the Association was also revisited with the adoption of the motto "Culture of ethics" –a motto anchored in the Islamic faith and in our founding purpose of contributing to an educated and healthy society, as well as to support and empower the most deprived among us.

Information management was also key as we started the automation of all administrations and departments including the internal and external procedures at our Hospital. The latter are carried out in collaboration with SOLTIUS, the exclusive agent of the SAP software in Lebanon. In the area of social services, the issue of women and youth empowerment (male and female - Lebanese and non-Lebanese) was central and we worked hard to enhance their chances to find job opportunities. Our cooperation with UNICEF allowed hundreds of women and young people to graduate from an intensive free vocational training program. Our Women Empowerment Center "Ward el Makassed" secured income-generating activities for tens of beneficiaries through workshops in the fields of beauty services, sewing, cooking and chocolate making. Moreover, a shop displaying and selling all products made by these women opened at our Hospital, hence ensuring them a steady income and empowering them with the much needed skills and vocational trainings they need to effect change within their communities.

The administrative modernization processes were also carried out within the Education department. This meant revisiting the department's academic policies applied in all Makassed schools and adapting them to the varying needs of schools in all the regions. Revisiting the educational system included implementing new techniques and mechanisms for a continuous professional development approach. The purpose of this outlook is to help students choose their areas of interests based on their capacities, for them to have a successful academic and life skills journey. Our teachers received specific trainings thanks to our cooperation with American, European as well as Lebanese universities (Harvard, INSEAD and LAU). Despite the challenging teaching and social conditions, Makassed students obtained

distinctive results in public exams and our schools received many awards in a wide range of fields, which you can read about throughout this report.

In the health department, with an accreditation received by the Ministry of Public Health, Makassed General Hospital was among the first private hospitals in Lebanon to be equipped to perform COVID19- tests, admit and treat patients infected with the virus. More importantly, a special unit for COVID19- patients was entirely built and included an ICU and a quarantine unit, in addition to proper accommodations for physicians and for conducting necessary trainings. Additionally, the Makassed Communal Healthcare Bureau intensified its work to address the increasing needs of both Lebanese citizens and Syrian refugees in COVID19- preventive and curative services.

We are fully aware that the coming years will continue to be tough and that Lebanon's most vulnerable will continue to bear the brunt of its spiraling economic and health crisis. Today, more than ever, Makassed is committed to its mission to support the most deprived and rebuild livelihoods. We pledge to build a better future for our country and promote our values and vision of a social justice based on quality educational, health and social services to those in need without any discrimination. This can only be accomplished through solid partnerships with governmental organizations, NGOs, the private sector, donor agencies as well as international and regional organizations.

As a conclusion, I want to take a moment to acknowledge those who stood by us in the implementation of these achievements. There can be no success without a healthy civil society and I would specifically like to thank our Makassed team (volunteers and non-volunteers) for their strong and continuous commitment and willingness to work together in all Lebanese regions. My heartfelt appreciation also goes to our partners and to the donor agencies (in Lebanon and abroad) for their trust and for allowing us to move forward in our mission.

Dr. Faisal B. Sinno

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بسم الله الرحمن الرحيم
 «فأما الزيد فيذهب جفاء، وأما ما ينفع الناس فيمكث في الأرض»
 صدق الله العظيم

With a solid vision over 140 years, Makassed developed to serve people thanks to the efforts of persons with good intentions. Here it is, sustaining in times of transformation in difficult times of resilience and development.

Since the 1930, the successive Board of Directors and Board of Trustees embarked on reforming the systems and legal frameworks to accommodate to the new realities of the country and to the needs of its community. From the motto “Makassed has God to protect it”, to “authenticity and renewal” to “Love, Work and Sincerity” ending with “Resilience in Times of Transformation”, the work of Makassed continues to be anchored in a vision embracing the Association as one of the pillars of the Islamic society in Lebanon. It supports the people it serves and contributes to promoting the development of human beings, as a unique person, a good citizen with strong beliefs in Islamic values emphasizing education, justice and moderation.

During this period, seven presidents and boards lead the Association. Dr. Faisal Sinno took over the presidency with 23 members of Makassed Board, carrying the torch of resilience in times of transformation.

Makassed fully embarked on the path of 21st century modernity and is today evolving rightfully under the leadership of Dr. Sinno and the board members. With their persistence and awareness, the President and the members are constantly confronting all challenges to allow Makassed overcome obstacles and remain among the best NGOs.

During these difficult times Lebanon is undergoing, may God give luck to Dr. Sinno and the Board of Trustees to allow Makassed recover and to stand on its feet stable and firmly to benefit the people and continue progressing, always.

Mr. Amin Mohamad Daouk



بسم الله الرحمن الرحيم
 «وقل اعملوا فسيرى الله عملكم ورسوله والمؤمنون»
 صدق الله العظيم.

This is Makassed...This is Beirut...This is Lebanon.

It is the past, the present, the future.

Almost a century and half of philanthropy, care, education, social and health services throughout a journey of giving, love and integrity.

The facilities and aids offered by Makassed created a deep-rooted relationship between the Association and the Muslim and national community across Lebanon. It provided culture, education and ethics to generations of qualified and competent Lebanese citizens.

This has been the Makassed spirit throughout the years, based on a mission of providing high quality education and healthcare rooted in a strong belief in the kind message of Islam and its Prophet (PBUH) and dedicated to Lebanon and its people.

Makassed overcame years of challenges and is witnessing today “Times of Transformation”, sustaining in its struggle thanks to a team of responsible professionals in all sectors involved and led by the President of Makassed, Dr. Faisal Sinno, a worthy holder of our trust.

May God grant Makassed all the luck in this “Resilience and Development” phase for the benefit of the future of our society and our beloved Lebanon.

HE, Mr. Tammam Salam

The Association: A Historical Overview, Vision and Mission



Makassed Islamic Philanthropic Association is a humanitarian association established in 1878. It provides services within three main sectors: education, health and social services. It offers academic excellence to children and young people, secures preventive and curative healthcare aids and, through specific projects addressing the community's needs, it supports women, elderly and refugees.

Right from the start, our founders were aware of the importance of women empowerment, considering women to be a pillar in the building of an active, productive, knowledgeable, cultured and open-minded nation. As such, the Association first started in 1878 with the establishment of a Girls College. With the soon

increasing demand, another school for girls was established as well as another one for boys.

The Association expanded its services and starting 1920, it established free of charge elementary schools in deprived rural areas. To further expand learning and employment opportunities, Makassed grew stronger and today it manages more than 13 schools, vocational training institutes and university faculties.

Makassed is also in charge of a General Hospital, four primary healthcare centers and mobile clinics that provide without discrimination high quality health services to more than 100,000 men, women and children from various social segments

Our Vision

Makassed is a central pillar of humanitarian activity in Lebanon and was founded to empower society through education.

Our Mission

The establishment of Makassed was based on a culture of tolerance, justice, humility and patriotism, so that citizens take pride in their values and identity while remaining open to the world and its cultural diversity.

Values

Today, the core values remain in line with its initial ethos:

- ◆ Education is essential for economic and social progress.
- ◆ Women are vital contributors to such progress.
- ◆ Everyone has an equal right to educational opportunities and healthcare.
- ◆ Civic engagement is a basic component of social, economic and cultural strength.

The Future Outlook

Makassed strives to become the pioneer NGO in the areas of education, health and women and youth empowerment. It collaborates closely with targeted communities, thus offering them specific and up-to-date services. By continuously modernizing its administrative segment and its existing social, health and educational facilities, Makassed is developing efficient human resources and is becoming at the cutting edge of the ever-changing socio-economic and health needs, proving these past months its capacity to turn ideas into innovative services.



Makassed General Hospital Façade

During the forthcoming phase, as part of its efforts to secure a learning and capacity development environment, Makassed has identified the following priorities:

Health sector:

Makassed General Hospital: Developing the various departments, renewing equipment, increasing the number of available beds.

Primary Health Care Units: To promote these programs and services, Makassed has established two pioneer day care centers.

Education sector:

Upgrading school buildings, developing the program "Makassed Schools" by enhancing collaboration with academic institutions and universities in Lebanon and abroad. The elementary schools that closed in rural areas will be replaced by educational campuses for elementary and secondary levels.

Vocational Education:

Further developing a vocational training center is one of Makassed's priorities. With high-end equipment and training tools, this center would provide students with officially recognized vocational certificates meeting the needs of the job market.

University studies:

Makassed re-initiated its University offer which currently project, which currently encompasses nursing, health science and Islamic studies faculties, with a forecast to open in the near future two faculties of education and management. The university and its library will be located in the now renovated "Girls School".

Social sector:

By promoting the work of its Scouts, Volunteers and of Ward el Makassed Center, the Association aims to set up highly trained and well-drilled teams able to serve the social needs of targeted communities all while providing a sustainable environment for women and youth empowerment.



Girls College - Makassed University & Museum



Bayt Al Makassed - Chinnawi Building



Accomplishments by Sector





Education Sector

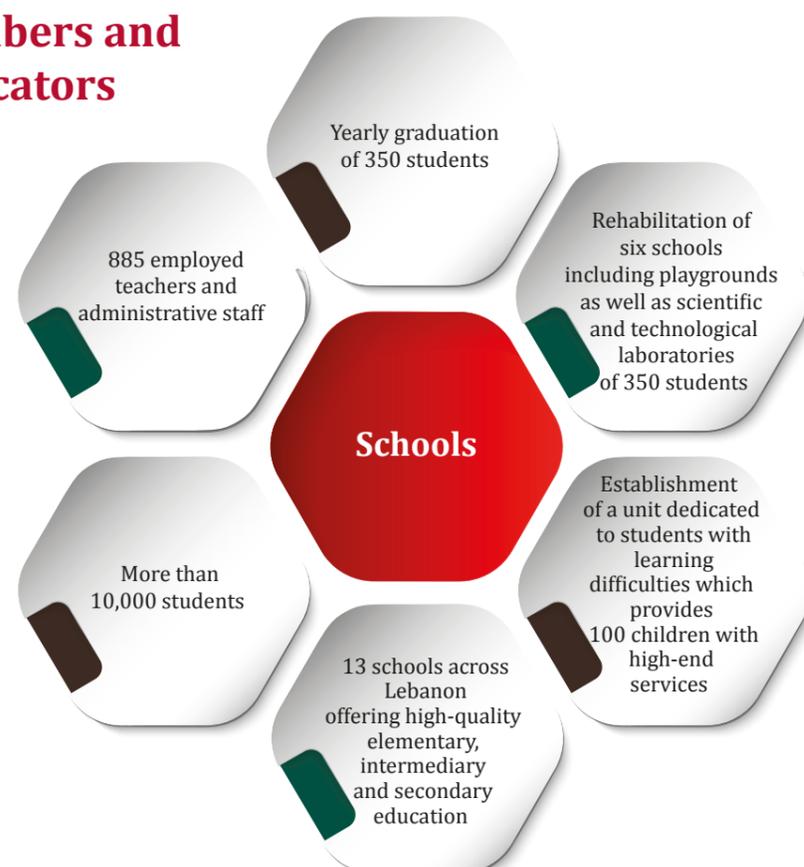
A network of schools, educational institutes and faculties that provide officially recognized certificates at elementary, intermediary, secondary, vocational and university levels.

Schools

The Education Affairs Department strives to promote sustainable education responsive to 21st century's skill requirements. The aim is to foster social development through the implementation of:

- ◆ An educational philosophy and a policy be applied in all schools,
- ◆ An educational system that would include curricula, diverse tools and techniques and procedures allowing for a sustainable, safe and rich academic growth. This would provide teachers with the opportunity to test and develop their capacities to achieve a successful professional, vocational and life skills journey.

Numbers and Indicators



Key accomplishments 2018-2019

- ◆ Developing a unified plan for improved learning and teaching based on the Cognia report "Adoption of Quality Education"
- ◆ Implementing and attending 170 in-house and outside workshops for all teachers and administrative personnel. These workshops targeted a total of 4,686 individuals and tackled: developing 21st century skills, on-line learning and psycho-social support.
- ◆ Elaborating an "Emergency, Security and Protection" plan with relevant training workshops in cooperation with the Lebanese Civil Defense. Additionally, a plan for "Child Protection in the School Environment" was developed and implemented through working groups in each school.
- ◆ Khadija el Kobra College was selected by the French Speaking schools network (coordinated by AEFÉ) as a partner institution to deliver learning in line with the French curricula.
- ◆ Teaching French as a second language with an average of four learning hours per week in the elementary schools of Khaled Bin Walid, Ali Ben Abi Taleb and Abi Bakr el Saddik colleges.
- ◆ Implementing the "Supporting Students in the 9th and 12th classes" program at Omar Bin El Khattab College, in cooperation with the Lebanese American University-LAU to offer extra weekly

- sessions of mathematics, physics and chemistry.
- ◆ Implementing at Khaled Bin el Walid College the program "the Leader in Me" which promotes leadership skills among students as per the approach developed by Stephen Covey. Additionally, in cooperation with the National Dance Institute in New York and the Lebanese NGO CLES, the "Dance by CLES" artistic initiative was implemented, offering students dancing and acting techniques to better develop their sensory and motor capacities.
- ◆ Fostering cooperation with various foreign agencies, such as the British Council, the French Cultural Center and Microsoft to improve the competitiveness of Makassed teachers.
- ◆ Establishing Memorandum of Understandings with universities such as LAU and Rafic Hariri University.
- ◆ Taking over the management of the "Imam Ouzai" school (affiliated to the Dr. Mohammad Khaled Social Organization) and developing its educational system.
- ◆ Creating an Educational Guidance Unit to provide students with psycho-social support.
- ◆ Several Makassed students received scholarships to attend internationally renowned universities, such as New York University and Dartmouth College (USA).



Joint cooperation agreement with Beirut Arab University



Khaled Ben Al Walid compound

An Inclusive Environment for Students with Learning Difficulties: A Pilot Project

In 2011, a Center for Learning Capacities was established to promote social inclusion for students with learning difficulties. Since 2019, more than 200 students (from pre-school until the secondary educational cycles) benefited from services such as:

- ◆ Providing oral-sensory motor treatment sessions.
- ◆ Securing special support sessions (internally and externally) to students in the third and fourth cycles.
- ◆ Implementing extra-curricular activities (mainly through choir and clubs) to facilitate integration of students with learning difficulties.
- ◆ Implementing activities related to life skills development.
- ◆ Offering various services addressing the needs to enhance the inclusion processes of students with learning difficulties.

These accomplishments were done through the Center's five-pillar strategy:

- ◆ 1st pillar: Build human resources capacities.
- ◆ 2nd pillar: Amend the curriculum to match the inclusion program's requirements. Adapt exams to the learning capacities of students. Prepare an educational and vocational training curriculum for the "self-contained" class.

- ◆ 3rd pillar: Refurbish the infrastructure and install new updated equipment such as those needed in the sensory room.
- ◆ 4rd pillar: Implement awareness campaigns around the topics of learning difficulties and people with special needs. Introduction of an Islamic Educational Toolbox "Light of my Path".
- ◆ 5th pillar: Cooperation with various renowned institutions among them OpenMinds- a Lebanese NGO created to assist people with special needs. OpenMinds contributed to the full equipment of the Sensory Room and to financing the tuition fees of students for two consecutive academic years (2019-2018 and 2020-2019).



Launching of Tiny World - Makassed Daycare

- ◆ Welcoming children from ages 2 months to 3 years old.
- ◆ Providing a variety of activities to support children in their development (playful learning, arts and crafts, language, music, cooking classes, puppet shows, gym and playground...)
- ◆ Enabling children to reach their full potential and offering them learning and social opportunities in a caring, fun and secure environment.
- ◆ Helping children develop physically intellectually, socially and emotionally - prepar-ing them for their future at school and beyond through an exciting and interactive learning program.



Makassed Choir



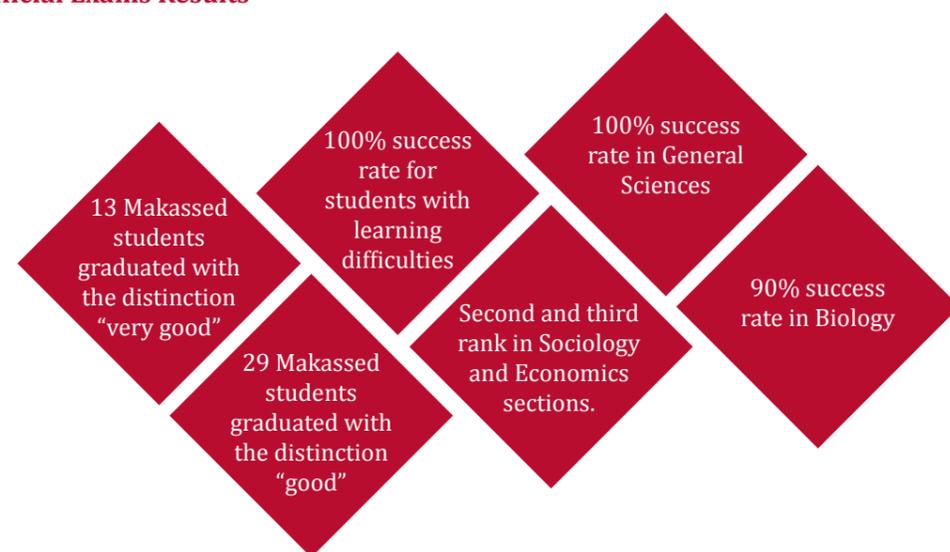
Students from all Makassed schools can join the choir if they succeed at a singing test. During the last 2 years, Makassed choir members performed at numerous events and festivals, among them: the competition of Zaki Nassif Program for Music (ZNPM) at AUB, a show of the Choir of Khadija el Kobra College at the French Cultural Center, the Hamra Street Festival, the Ramadan Village with singer Ahmad Kaabour and the Unesco Festival.



Distinction and Championships

- ◆ Scholarships:
 - ❖ Omar Chehab - Northwestern University.
 - ❖ Mohamad Kebbeh, Lina Mneimne and Mountaha Agha - Beirut Arab University
 - ❖ Karine Hanida and Maya Jomaa - Lebanese American University
 - ❖ Sarah Saleh and Asma Chehab - Rafic Hariri University.
- ◆ Two Makassed students Lama Arab and Youssuf Bashashi won the Microsoft Championship in Lebanon and represented their country in Washington – USA.
- ◆ A patent was registered under the name of Makassed student Mohamad Serhan for his project Gas Leakage and Fire Security System.
- ◆ Anis Hammoud from Khadija el Kobra College ranked third in Beirut in the intermediary official exams for the year 2019-2018. Rayan Kaaki from Omar Ben el Khattab College ranked second in Beirut in the secondary official exams – Sociology and Economics.
- ◆ Omar Bin Al Khattab College received the Microsoft Showcase School accreditation for 2020-2019, an international program that selects schools who implement innovative practices into their leadership, teaching, and learning practices.
- ◆ Khaled Bin Al Walid College – Al Horj received its School Code 685004 at the SAT Col-lege Board.
- ◆ Ali Ben Abi Taleb College received a special prize at the “International Robotics Championship” in China. The College was also awarded the prize of the Global Enterprise Challenge. The College also won the Science Project organized by the National Science Committee” and then represented Lebanon in “Istanbul Third Fair for Creations and Inventions”.

Official Exams Results



Makassed Vocational School and Training Center

Makassed Vocational School and Training Center is committed to offer self-direct and lifelong learning to our diverse student body through the development of needed skills.

Objectives:

- ◆ Allowing students to acquire the needed skills to get a job earlier with an option of continuing studies at university
- ◆ Encouraging students to innovate, create and research, thus contributing to the development of talents and hobbies
- ◆ Promoting science and scientific learning
- ◆ Addressing the needs of the job market





Numbers and Indicators



Orientation and Employment Office Makassed Vocational and Technical Center





Makassed University

Makassed University provides quality academic standards, keeping pace with social developments and evolving scientific research. Its specializations meet the requirements of the community in general and the aspirations of its students in particular.

The University has been certified according to 2000/08/17 and in addition to the School of Nursing and Health Sciences and to the College of Islamic Studies, it now includes the Faculty of Teacher Education and the Faculty of Management.

Vision

- ◆ Preserving the university's unity, function, approach and mission, working on the co-hesion of its components and units, enhancing the dynamism of its work, ensuring its implantation in its local community and developing ways of communicating with institutions of higher education and research centers in Lebanon and abroad.

- ◆ Developing a University curriculum according to the needs of the labor market



Girl's College Building

in each specialization and preparing qualified cadres for the various practical fields.

Currently, the university team is committed to protect the cultural archives of Makassed through restoration, automation for scripts and old documents, in addition to minutes of Board of Trustees meetings since the founding of the Association.

College of Islamic Studies

Launched in 1982, the college provides students with an incubating environment of open-minded scholarly professors, a rich library and a cooperative administration. Its main purpose is to graduate students who are active in the Lebanese society in general and in the Muslim community in particular, making them researchers and advocates of citizenship, moderation and inter-reconciliation: Topics of the Masters and Doctoral thesis are therefore chosen to study and reflect religious and societal realities and anticipate a prosperous future, based on the tolerant concepts of Islam.



Numbers and Indicators





College of Nursing and Health Sciences

In keeping with the ethos of Makassed, the College of Nursing and Health Sciences is dedicated to serving the Lebanese community by offering affordable, high-quality education to promising students.

Since its founding, the College has become a leading academic institution, graduating exceptional, well-trained health-care professionals to meet the challenges of the healthcare industry.

With a long tradition of community service, the College is committed to:

- ◆ Promoting nursing as well as other healthcare professions;
- ◆ Providing the highest standard of professional education;
- ◆ Preparing qualified leaders who can perform in emerging healthcare systems;
- ◆ Exercising quality control over programs;
- ◆ Graduating healthcare professionals with an advanced level of professionalism to meet the needs of institutions in Lebanon and the region.
- ◆ Academic Programs
 - ❖ Undergraduate Programs
 - B.S Medical Radiation Technology Program
 - B.S Respiratory Therapy Program
 - B.S Nursing Program
 - ❖ Graduate Program
 - M.S Nursing Administration Program



The College of Nursing and Health Sciences also implemented a number of training workshops targeting the workers in the Health sector in Lebanon. Participation of students in vaccination campaigns, health surveys and national awareness campaigns on preventive health topics.

Doctor Najah Hasna Hakim: Success Story

After graduating from Makassed University in 1982 with a diploma in technical Nursing, she started her career as a nurse in the Intensive Care Unit of Makassed General Hospital.

In 1991, she obtained her Nursing BS from Makassed University and moved to the USA where she worked over thirty years in her field. She has numerous scientific publications in international newsletters such as the Journal of Thoracic Oncology, Journal of Neuroscience and Journal of Nursing Management.

Dr. Hakim is presently the Manager of Nursing in the ICU in Brigham Hospital for Women in Boston (USA). She also works as a consultant and researcher in the Programme Continuous Quality Improvements for Multiple Sclerosis disease, within the Department of Community and Family Medicine Programme.

Letter sent from one the students who were able to continue their studies thanks to aid provided by the Association



Friday, May 29, 2020

Dear **AL MAKASSED**,

I want to take this opportunity to thank you one last time for providing me with the lifetime opportunity of studying at the American University of Beirut, the elite of the universities in the world. I now can say that I'm both a Makassed graduate and an AUB graduate. AUB has truly always been my dream which came true with the scholarship. I usually take these letters as an opportunity for me to tell you more about myself and career visions. This time it's going to be way a lot different. In this final letter, I want to shed light on how both Al Makassed and AUB, are not just educational institutions, each is an experience on its own. The culture of both pushes you to the extremes and provide you with endless opportunities and extracurriculars.

We are passing through unusual times lately especially our country where we first had a revolution and now, we are facing a pandemic. Our country and economy in specific are collapsing, many students are facing difficulties and are under a huge burden for not being able to cope with the crisis in a way that would allow them to maintain their education at the same time. Our Lebanon and our youth are struggling, it feels so sad to see it collapsing. Our Lebanon needs more of Al Makassed association, more people that invest in its youth's education, these investments are what will secure our country and the future for everyone residing in it. I want to thank Al Makassed for supporting me till the very end in every way whether when I was a Makassed student up until the last minute as an AUB undergraduate student.

This year was quite full of surprises on different levels; I've made connections with people I never thought I would meet; I've taken part of experiences I never thought I will and finally I graduated. Even though, now with the pandemic and economic situation of our country and the world which might keep us unemployed for a while or so however, I'm positive that things will get better with time. I'm thankful for the past 3 years which have taught me in the hardest and easiest way how to be strong, how to overcome difficulties and how to cope with the changing environment and the uncertainty that might be. Investing in education is never a loss and I salute AUB, Al Makassed and every donor for investing in this sector. Yes, it is an investment because you are developing a human being that will surely leave an impact in our society in a way because of the all forms of education and support provided by AUB. Investing in the present will surely yield to a bright future and a brighter country.

Playgrounds Rehabilitation - Omar Ben el Khattab College



Before



After



Playgrounds Rehabilitation - Ali Ben Abi Taleb College



Before



After



Playgrounds Rehabilitation - Khaled Ben el Walid College



Before



After



Rehabilitate the Building - Khadija el Kobra College



Before



After



Playgrounds Rehabilitation - Khadija el Kobra College



Rehabilitate the Building Faisal one - Khaled Ben el Walid College



Rehabilitate the Science Lab Omar Ben el Khattab College



Before



After



Rehabilitate the Science Lab Ali Ben Abi Taleb College



Before



After



Rehabilitate Ward el Makassed Day Care Center



Before



After



Rehabilitate the Building of Ward el Makassed Center



Before



After



Rehabilitation of the Offices in Makassed Center



Before

After



Before

After



Constructing Ward el Makassed Restaurant



Before

After





Health Sector

The Health sector includes a network of health service providers, among which a General Hospital in Beirut, four Primary Health Care Centers I in Beirut and one in Northern Lebanon (Wadi Khaled- Akkar region) and three mobile clinics operating under the “Makassed Communal Healthcare Bureau and catering to the needs of residents of Beirut, the Beqaa Valley and the Northern Lebanon.

Makassed General Hospital

Since its foundation in 1930 in Beirut, Makassed General Hospital (MGH) provides patients with high-quality and affordable services for all kinds of illnesses, diseases or injuries.

2019-2020 Highlights

2019

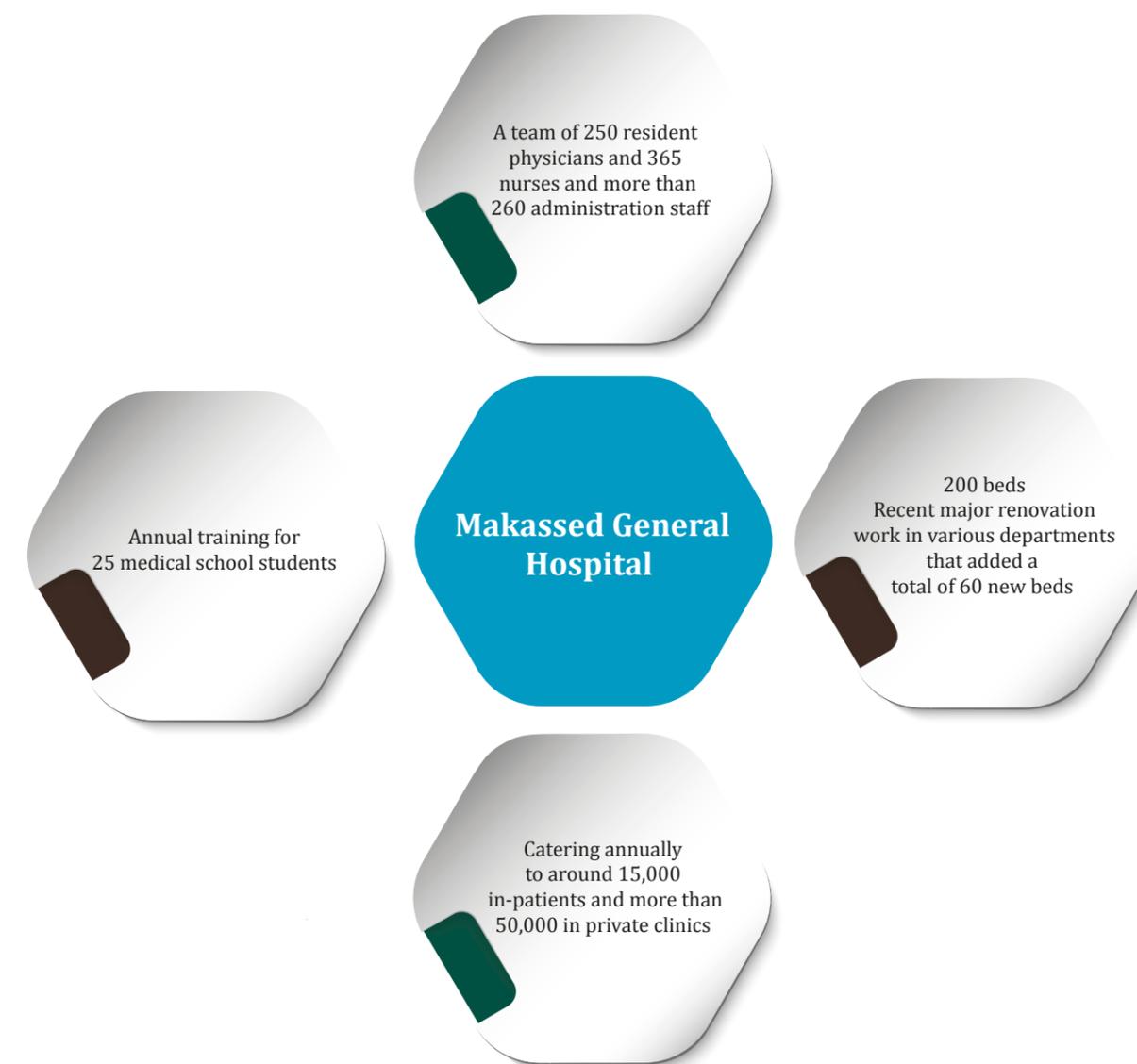
- ◆ Acquisition of various accreditations, mainly the ISO 9001:2015 for quality management system
- ◆ Finalizing a cooperation agreement with the American University of Beirut Medical Center (AUBMC), the Beirut Arab University, the Lebanese University and Lille University in France
- ◆ MGH underwent major renovation work and expansion:
 - Redesigning and renovation of the main lobby
 - Renovation of equipment and refurbish of internal spaces of the dialysis unit
 - Planning, designing and landscaping of a drop-off area for dialysis and MRI units
 - Creation of the Pre-Admission Unit (PAU) where patients are admitted prior to surgery to help them prepare for the procedure and for after surgery
 - Relocation and establishment of a new Cardiac Surgery Unit (CSU)



2020

- ◆ Publishing 34 students-lead scientific research covering a number of topics.
- ◆ Organizing the Makassed first Medical Conference
- ◆ Opening of a new Neonatal Intensive Care Unit (NICU)
- ◆ Construction of Sana Tabbara Building which will include all the new administrative offices, an auditorium as well as stem cell laboratories (due in July 2020)

Numbers and Indicators



Number of Beneficiaries 2019 - 2020

Number of Beneficiaries	2019	2020
In-Patients admitted	14,228	12,746
Dialysis Sessions	14,239	16,772
Private Clinics visits	17,063	6,963
Emergency Rooms visits	20,931	17,314
Laboratory tests	513,674	404,298
Radiology	55,162	30,929
MRI	2,014	1,524
Total	639,330	492,566



Makassed Association Unit for Construction Projects

Development works for the Hospital Building and Rehabilitation of its sections

The Unit for Construction projects undertook several rehabilitations works for the Makassed General Hospital Building.

It initiated a master plan with proposals to develop the various sections of the hospital while detailing the necessary rehabilitation works that need to be carried out. The master plan also included proposals for moving one section from one place to another. The following works were accomplished:

- ◆ Increasing the capacity of the ICU to accommodate for 9 beds and one additional room in the fifth floor.
- ◆ A Neonatal ICU that encompasses 10 beds.
- ◆ Renal Dialysis unit with 19 beds capacity
- ◆ A unit dedicated to patients who would undergo a one-day surgery and developing a pre-admission unit with two beds.
- ◆ Constructing, during a period no longer than three weeks, a unit dedicated to receive COVID 19 patients with 22 beds (Emergency Room, ICU Room and ordinary room).
- ◆ A twenty-bed unit for surgeries (North 1).
- ◆ A six-bed unit for one day surgeries
- ◆ Endoscopy unit encompassing two beds.
- ◆ A three-bed Cardiac Surgery Unit
- ◆ A catheterization room
- ◆ Rehabilitating the Hospital Entrance Lobby
- ◆ Constructing a 20 persons' capacity new waiting area on the fourth floor.
- ◆ Constructing private clinics on the fourth floor of Nour Building.
- ◆ In the process of finalizing the construction of the seven-floor Sana Tabbara Building, which would include all hospital administrative sections. This would allow adding 30 more beds in the hospital to serve an increasing number of patients.



With its commitment to social responsibility, MGH to provide its services to all and in 2020, it signed a Cooperation Agreement with UNHCR to provide medical services in various specialties to more than 1,100 Syrian refugees.



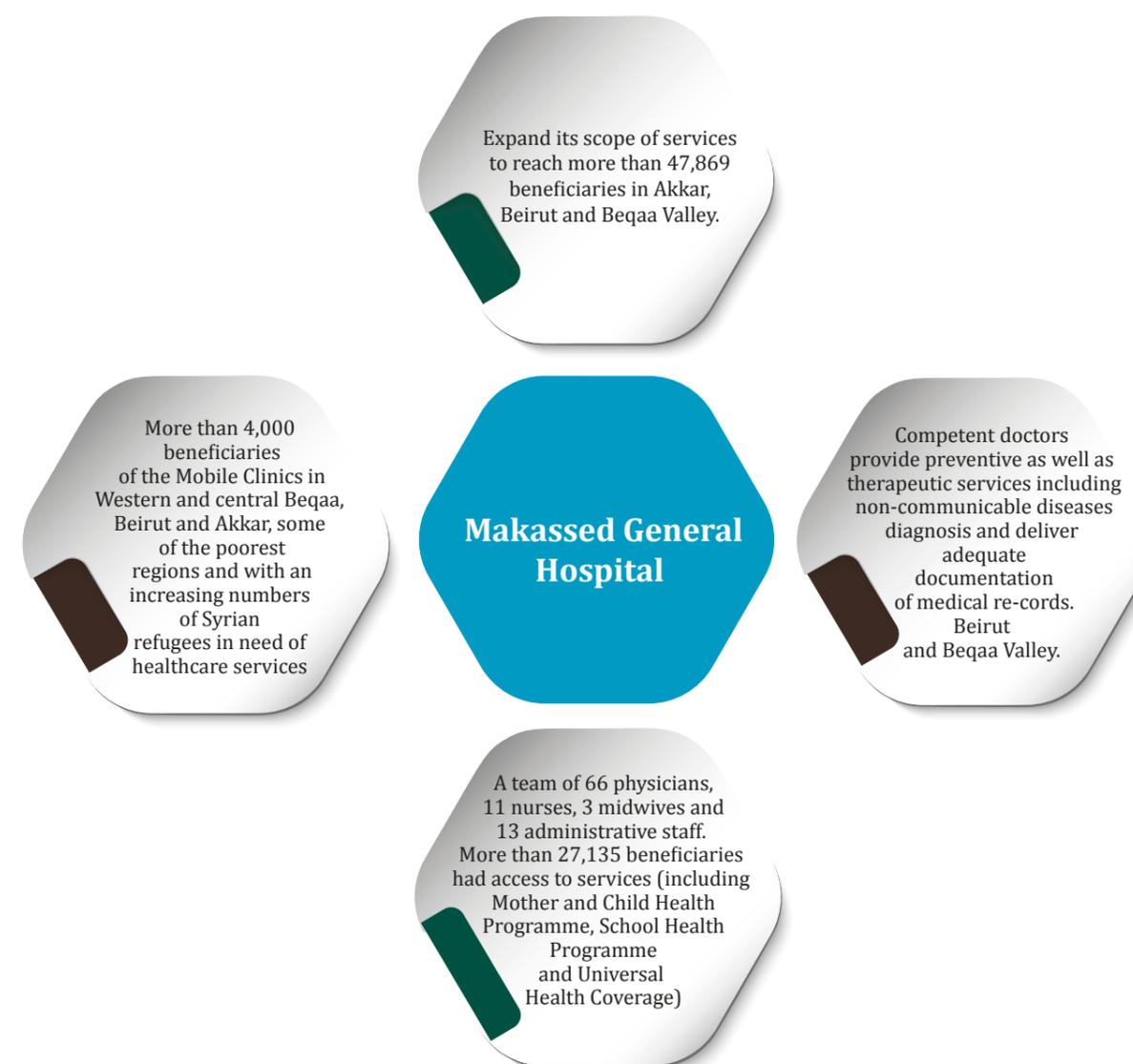
Healthcare Bureau

Founded in 1983, Makassed HealthCare Bureau (MHCB) oversees four Primary Healthcare Centers (PHCCs) (three in Beirut and one in Wadi Khaled) and Mobile Medical Units (MMUs) in populated and/or remote areas in Beirut, the Beqaa Valley, Akkar and Mount Lebanon.

In line with the values of Makassed, MHCB provides cost effective, high-quality, comprehensive, primary and preventive healthcare to all, regardless of their nationalities, religion, socioeconomic conditions, and abides by international quality standards.

It also provides social services through different community and social projects and programs, as well as through the distribution of relief items for Syrian refugees and host communities in different areas in Lebanon.

Numbers and Indicators





- ◆ The Primary Healthcare Centers provide medical check-ups covering various special-ties: Oral and dental health, emergency services, medical consultations, diagnostic services including X-rays and MRI. Other medical services are provided by referring patients to Makassed General Hospital.
- ◆ The Wadi Khaled Health Center in Akkar provides natural birth services with follow-up healthcare services for both mothers and newborns. The center has a yearly total of 380 free of charge natural deliveries and secures the main vaccines to those newborns until they reach the age of two years as part of a joint project with the Ministry of Public Health.
- ◆ The mobile clinics reach populations in Beirut, Mount Lebanon, Western and Central Beqaa and Northern Lebanon. They provide primary healthcare services, mainly general medicine including pediatrics, reproductive health services and free of charge distribution of medicines.



Mobile Clinics: Beneficiaries 2018-2019 and 2019-2020

Mobile Clinics Beneficiaries Per Region	
Region	Beneficiaries
Beirut	2022
Northern Lebanon	932
Beqaa	1061
Total	4015



Other Health Services Beneficiaries

Primary Healthcare Services in Beirut and Akkar	Awareness Activities on Early Marriage and Gender Based Violence Improving	reproductive health services	Monitoring Cases of Chronic Diseases	Provide House Medical Check Ups to Elderly and People with Special Needs	Total
Number of Beneficiaries	23,284	14,977	2,943	2,650	43,854



Primary Healthcare Center Beneficiaries

Regions	Universal Health Coverage		School Health Programme		Mother and Child Health Programme	
	2019	2018	2019	2018	2019	2018
Years	2020	2019	2020	2019	2020	2019
Beirut	2967	2965	3611	4254	-	-
Akkar	5064	3951	1675	1505	405	738
Total	8031	6916	5286	5759	405	738

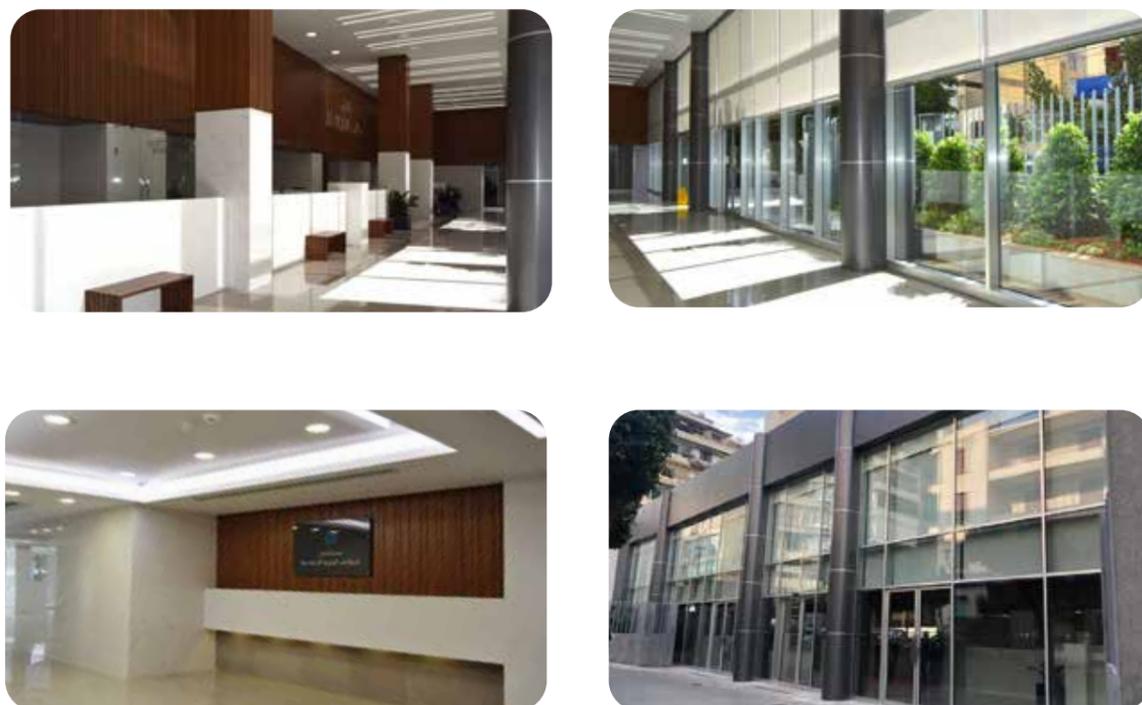
Makassed General Hospital – Main Entrance



Before



After



Makassed General Hospital – Open Heart Surgery Section



Before



After



Makassed General Hospital – Dialysis Section



Before



After



Makassed General Hospital – Neonatal ICU



Before



After



Makassed General Hospital – Intensive Care Unit



Before



After



Makassed General Hospital – Sana Tabbara Building



Before



After



Private Clinics – Al Nour Building after the rehabilitation



Makassed General Hospital – Pediatrics Section





Social Services Sector

This sector includes the Makassed Volunteers Unit, the Makassed Scouts, Ward el Ma-kassed Empowerment Center for women and youth as well as the Religious Affairs Unit and the burial and cemeteries management.

Ward el Makassed Center

In 2014, Makassed set up Ward Al Makassed, the first community development center of its kind in Beirut's impoverished neighborhood of Tarik Al-Jadideh.

Tariq Al-Jadideh is one of the most densely populated areas in Beirut and is regarded as an important stronghold for the low-income and middle-class amongst the Beirut community, attracting also large numbers of Syrian and Palestinian refugees.

Ward Al Makassed empowers underprivileged women and youth with the much needed skills and vocational trainings they need to effect change within their communities.

The center is divided into units offering Lebanese, Syrian and Palestinian women and youth efficient training sessions and the required skills to market and sell their foods and handicraft through its catering services as well as in-house and external exhibitions.

- ◆ Industrial kitchen; catering, pastry, sweets and chocolate;
- ◆ Handicraft; sewing and artisan craftwork among them crochet;
- ◆ Women's beauty salon; providing salon services to the public.

A total of 9,450 women and young girls and boys benefited from this intensive training, which was implemented in cooperation with the Faculty of Nursing and Health Sciences and Makassed Vocational Training Center.

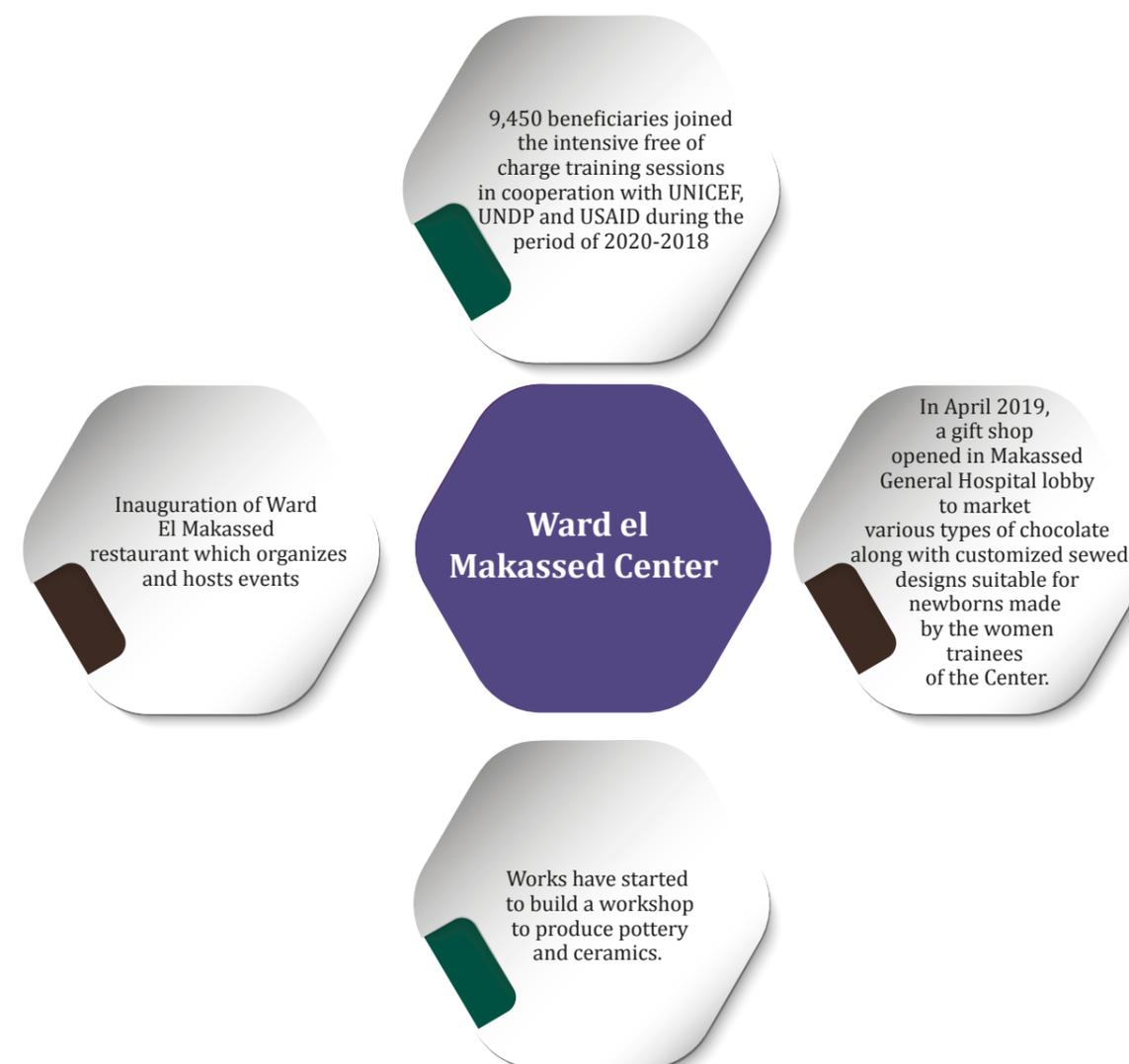
Makassed also provides free of charge training to Lebanese and non-Lebanese in Beirut, Northern Lebanon, Southern Lebanon and Beqaa.



Ward Al Makassed Workshops' Display

By building on local strength and supporting youth, Makassed believes in empowering them to access the labor market. The program targets both girls and boys between 15 and 24 years' old who have dropped out of school. The aim is to promote a positive participation to the community and to hence fight juvenile delinquency.

Numbers and Indicators





Free of Charge Intensive Vocational Training Workshops

Training implemented in partnership with: UNICEF, UNDP, USAID.

Topics	Sessions	Beneficiaries
Sewing and artisa craftwork among them crochet	27	454
Women's beauty salon	42	857
Catering, pastry, sweets and chocolate	22	430
Pottery Making	4	33
PC Maintenance	13	279
Mobile Phone Maintenance	20	428
Programming	10	196
Maintenance Electricity Connections	14	340
Photoshop	2	47
Illustrator	3	68
AutoCAD	14	311
Carpentry	1	20
Microsoft	2	47
Children educators	1	24
Secretariat	29	602
Rivet	1	24
Graphics and Blix	1	31
Nurse Assistant	22	481
Agriculture	15	319
Hospitality	4	91
Works and Construction	3	53
Film Production	1	20
3D-MAX	1	20
Animation	1	20
English Language	86	1,763
Arabic Language	16	328
Literacy Courses	109	2,264
Total	464	9,550



My name is Abdul Aziz Razzouk (29 years old).

Abdul Aziz is the only breadwinner of a family of five.

"I am one of the many young people struggling to find a job in the context of the financial crisis in Lebanon coupled with the COVID19-pandemic", he says.

Abdul Aziz joined the cooking classes offered by Ward Al Makassed Center, and by the end of the course, his knowledge was no longer limited to sweets making, allowing him to

develop and practice new culinary skills.

"I have now better chances at finding a job and therefore at increasing my family's income. Although training during the pandemic shifted to distance learning and I was not able to apply everything I learnt on a fuller scale, it sure gave me the confidence and the will to become one day a chef in a restaurant and I plan to enroll for other available cooking courses."

Ayat, 26 years old.

Ayat is -26year-old from Syria and has been living in Lebanon since 2015.

She couldn't afford to complete her studies and joined the Photoshop and Illustrator course at Makassed's Vocational Training Center. Ayat was among the trainees selected to undergo an on-the job training to better develop their skills. She trained and practiced her acquired skills at "Al Qabass Library" where the owner was so impressed by her that he offered her a full time job. Because of her pregnancy, she had to decline and now works from home where she takes individual projects such as photo editing and designing business cards or stationary.





Makassed Scouts

Established in Beirut in 1981, as authorized by Article 662 of the Ministry of Education and Higher Education, it subsequently expanded into all Lebanese provinces. It is a voluntary non-political movement for young people, open to all regardless of gender and race. Its activities are based on the guidelines and principles set by the World Organization of the Scout Movement, while aligning to Makassed's education values. It offers youth activities in line with patriotic, Islamic and Scout values, helping young people become self-fulfilled citizens.

Makassed Scout Music Delegation

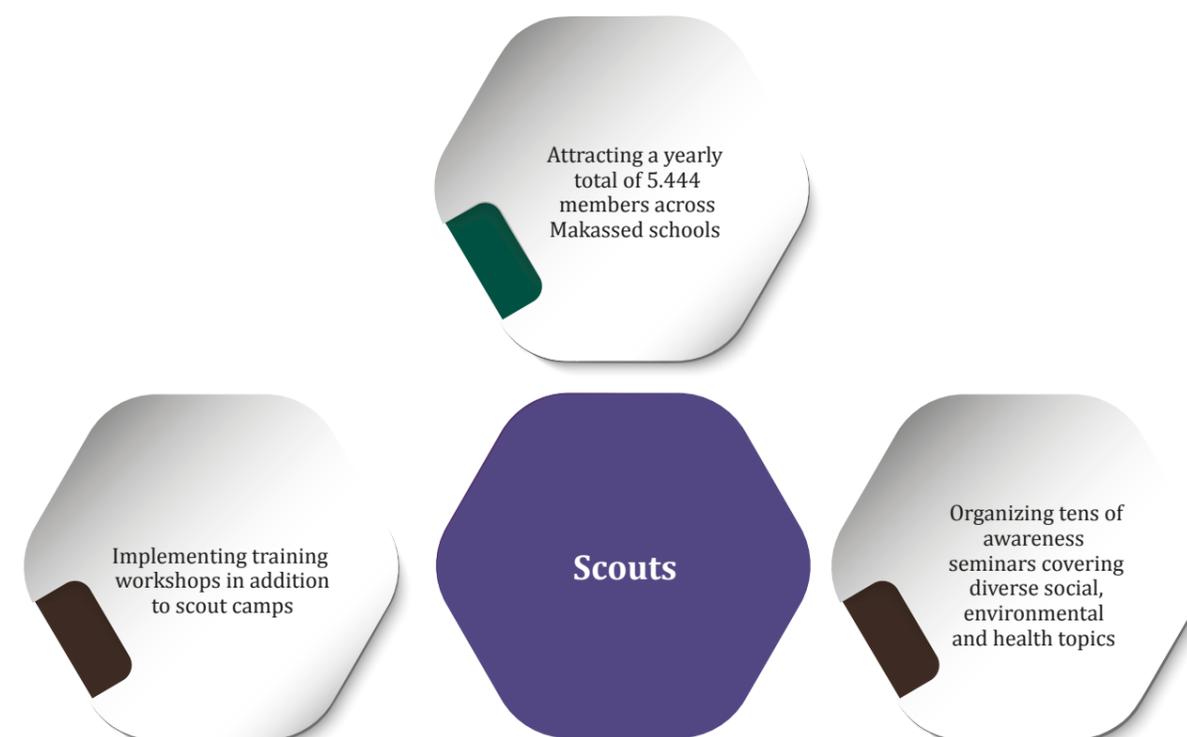
Soundproof studios were equipped for the weekly musical training of individuals or groups at the Music Delegation within the Makassed Scouts association. Under professional supervision, enrolled candidates learn to play all sorts of instruments.



While the core band is located in Beirut, other bands affiliated to Makassed scouts were established across the Lebanese territory. Activities include:

- ◆ Organizing music events
- ◆ Joining religious, national, sports and scout parades or festivals
- ◆ Participating in scout camps, excursions or conferences.

Numbers and Indicators





Volunteers Unit

With Makassed constantly promoting a strong civic engagement and encouraging those who devote their time to serving others, the Volunteer Unit was established in 2001, designated by the UN as the International Year of Volunteers.

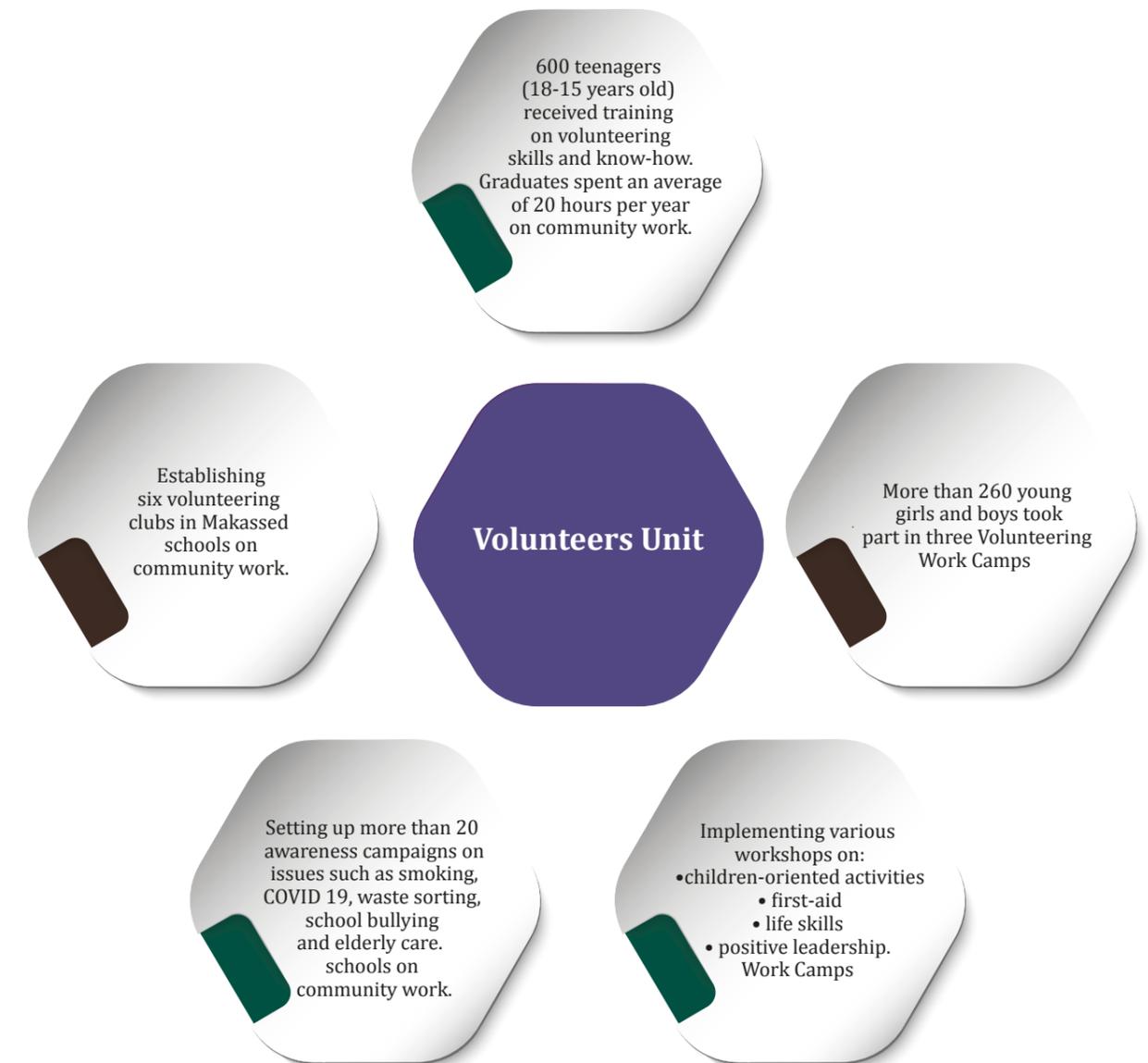
It was created with a mission to empower youth by achieving rewarding volunteering experiences both for them and the community and to work hand in hand with Makassed in tackling development challenges.

Key accomplishments:

- ◆ Participating at the Arab Voluntary Union with meetings in Qatar and Bahrain;
- ◆ Enrolling in the European Solidarity Corps Programme to renew the accreditation process;
- ◆ Participating in the UN General Council Conference and contributing to the Framework of Volunteering aligned with 2030 Global Agenda;
- ◆ Joining “The Youth Shadow Council in Beirut Municipality’ program: Young girls and boys took part in workshops related to the electoral processes as well as the planning and writing of a development project.



Numbers and Indicators





“Nothing can stop ambition. No obstacle or failure can stand in the way of a path that is wide open and accessible to all”.

Nesrine “I grew up in the Makassed family, an institution that provided me and my friends with support, love and one I am proud to be a member of. My story is a story of passion, love, hope and dream. My dream of becoming a volunteer came true when I took part two years ago in a pioneer project in Lebanon that involved a number of volunteers being offered a chance to represent the youth in the Beirut Municipal Council. I wanted to be a part of the Council to suggest development projects and be an active part of the social improvement in the city. Along with my friends, we invested significant efforts to prepare our project, which was possible as a result of intensive trainings and preparations.

On the day of the election, and in the presence of Makassed representatives as well as other NGOs, I was elected to represent the youth and became “the first president of the shadow youth-led Beirut Municipal Council”. I took it as a personal success but also as a success for my Makassed. As a start, I held consultative meetings with the President of Beirut Municipality as well as with the Governor to discuss our project and make it happen. I realized that by tirelessly investing efforts, anything is achievable and the sky is your limit. This is one of the things that volunteering taught me: To become a confident dreamer.

It also made me understand more that work, efforts and obstacles can be a source of a lifelong happiness. Here I am today, continuing my journey as a Makassed volunteer and student. We are blessed to belong to this family and my hope is that this is only the beginning of successes to each of the volunteers among us.



260 Participants (Girls and Boys) in the Volunteering Work Camps

Camp	Number of Participants	activities
Zafta Training Camp	60	Training on summer camp skills and the technology learning project
Al Marj Camps- Beqaa	100	Painting a Makassed school murals
Baalshmey Training Camp	100	Training to form Clubs Chiefs and Leaders
Total	260	



Religious Affairs Unit

The Unit oversees religious activities carried out by the six Makassed mosques and centers. It monitors the religious programs of the Association and promotes activities in line with the funding mission and policies of Makassed.

It is committed to preserving Muslim doctrines, principles and values, emphasizing and promoting the essence of Islam far from any extremist beliefs. It is also responsible for the physical aspect of mosques and centers, ensuring that they are clean, safe, comfortable and alluring.

Services:

1. Organizing events for religious occasions;
2. Hosting religious courses and lectures for young people;
3. Holding religious seminars;
4. Following up on activities conducted by mosques and centers, and providing guidance for religious scholars and imams and coordinating their duties;
5. Drafting reports to identify the needs of the mosques (maintenance, rehabilitation and re-pairs);
6. Enhancing connections with other organizations, and coordinating with formal religious authorities throughout Lebanon.



Al Khashikji Mosque

Funeral Services and Unit

It runs the two Muslim cemeteries in Beirut (Bachoura and Chouhada), including the community halls. During the past two years, Makassed fully refurbished and restored its cemeteries and secured the necessary burial means to those who died from the COVID19-virus.



Income Generating Sectors

To sustain its programs and activities, Makassed's income depends on various sources such as its real estate investment, its Fundraising and Development Unit and Makassed Publishing House - Dar Al Makassed.



Khaled Ben Al Walid College Building

Properties and Real Estate Investment Office

- ◆ Oversees Makassed properties including their rental and documentation
- ◆ Prepares the needed investment plans in a bid to increase properties profitability
- ◆ Develops new projects for available properties and buildings according to clear tender documents
- ◆ Secures the regular maintenance of all Makassed real estate

The Association owns real estate in and outside Beirut (Burj Hammoud, Chiyah, Naameh, Tyr, Eرسال, Aramoun, Aaraya and Baalchmay).

The real estate portfolio is made of schools, hospital, Nursing College, mosques, health care centers, dispensaries, a vocational training center as well as other properties.

Makassed is currently working on several options to make new use of some abandoned old properties in Beirut. Rent generated by some of the assets represent one of the main sources of income, annually providing an income of around US\$ 3 Million (calculated according to the official rate of US\$ 1/ LBP1,500 which is not the exchange rate of the black market), as per the below table:

Property	Number	Type of Investment	% Occupancy		Yearly income (US \$)	
			2018	2019	2018	2019
Commercial Center	472/ Mosaitbeh	Built	65%	63%	840,125	549,278
El Qura Building	246/Port	Built	79%	66%	842,340	842,340
Bazerkan Building	448 / Port	Built	---	---	---	---
Various properties		Built			1,752,271	1,427,054
Total					3,434,736	2,676,105



Fundraising and Development Unit

The fundraising and development unit at Makassed was established in 2016 to better identify the gaps and needs of the different establishments under Makassed's umbrella and of the vulnerable communities benefiting from its services within its main three sectors: educational, healthcare and development as well as the social affairs.

It has successfully established numerous partnerships to find donation sources for ongoing and future projects. The Unit tracks potential funds from international organizations, private establishments and



individual initiatives whether in Lebanon or abroad to expand its activities through different channels.

Funding from Lebanon represents the most significant source of funding, amounting to 70% of the total funding received during 2020-2019. This is firstly due to the strong relationship the Association has built with various stakeholders and secondly the trust the Association has earned due to the efficient work it has undertaken during the past years.

Amidst Lebanon's historically most painful economic crisis, the Unit established a merit-based scholarship program for Makassed students:

It provides academic high-achievers coming from underprivileged families with scholarships to cover their school and university tuition fees.



Fouad and May Makhzoumi Scholarship Fund

Al Makassed Association inked an agreement with Makhzoumi Foundation Honorary President MP Fouad Makhzoumi to establish the "Fouad and May Makhzoumi Scholarship Fund".

The Makhzoumi Foundation offered financial aid to vulnerable families of Makassed students, pumping LL000,000,500 per year over a period of three years to extend a helping hand to outstanding students as well as to those with special needs, who would not have been able to pursue their academic dreams.

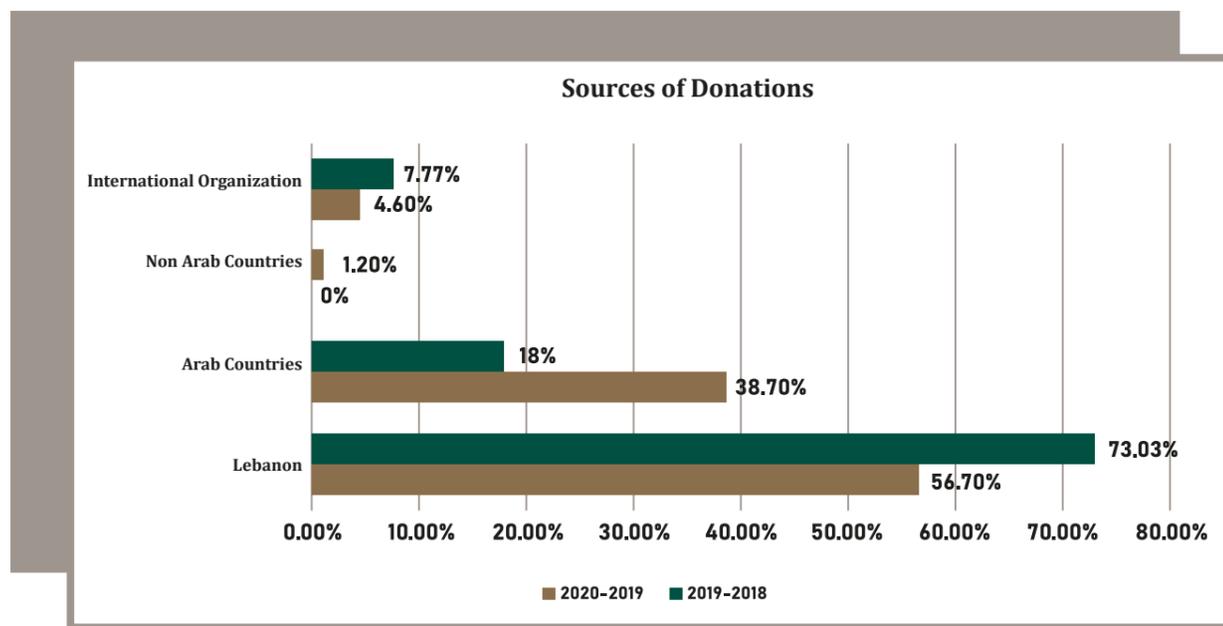
With the help of the Scholarship Fund program, Makassed Association was able to help 1000 students during the academic year 2019-2018 and 5397 students during 2020-2019.

As the living circumstances in Lebanon become more difficult, Makassed continues its commitment to provide subsidized education to its students throughout the academic year 2021-2020.



Patient Support Fund

The Fundraising and Development Unit launched Makassed General Hospital Patients Fund, the COVID19- Unit Aid and The underprivileged families Aid. It has also actively worked with both international and local organizations to find revenue source to renovate Makassed's buildings affected by the Beirut Port blast - a renovation cost estimated at around two million US Dollars (USD 2,000,000).



March 27, 2020

Dear Makassed Philanthropic Islamic Association of Beirut,

I am writing this letter to thank you for enrolling me in The Makassed - AUB Scholarships, where this is a great honor for me to get this generous donation. I strongly appreciate that I have been selected to be a recipient of your scholarship.

I am majoring in Chemical Engineering here at AUB, and I am not wasting any time without working hard towards success. Your help pushed me further towards reaching my goal, and supported me in having the career I always dreamt of.

Your financial support cleared the burdens out of my way, and helped me to focus on my studies without any distractions that kept me busy. Now, I discovered the benefits of giving back and helping others, where I hope one day that I will be able to support other students in continuing their education, and I am trying my best to give back as much as I can through hard work and determination.

Sincerely,

Ahmad Khalifeh



Distribution of Makassed Funding Sources	%	
	2019-2018	2020-2019
Origin	2019-2018	2020-2019
Lebanon	73.03%	56.7%
Arab Countries	18%	38.7%
Non-Arab Countries	0	1.20%
International Organizations	7.77%	4.60%

As part of its media and marketing functions, the Fundraising and Development Unit supervised the development of Makassed new logo and image, coordinating the design of all printed and social media material in all of the Association's sectors.

For the past two years, it has been in charge of:

- ◆ The newsletter, donors' reports, booklets about on-going projects
- ◆ Producing short films and documentaries on all sectors and mainly on
 - ❖ the recent construction and medical developments at Makassed General Hospital
 - ❖ the academic progress and improvement within the Makassed schools network
 - ❖ the new wide array of social services offers such as Ward el Makassed, its trainings and its brand new catering services.
- ◆ Appearing regularly in TV and radio interviews on TV and radios
- ◆ Managing Makassed media image through social media, billboards as well as TV and radio stations.



Makassed Publishing House - Dar Al Makassed

Dar Al Makassed writes, produces, publishes and distributes textbooks, educational and cultural books, encyclopedias and children's books since 1979.



It is accredited by top educational institutions and has established an excellent reputation among educators and intellectuals in Lebanon and the Arab world.

Dar Al Makassed has a long and successful history in children books, encyclopedias and school books related to various subjects such as Arabic Language, Islamic Studies, Maths, Sciences, Physical Education and History. It also has extensive experience in complementing school books with e-books, interactive

software, active boards, animation, audio books, illustration tools and puppets, for pre-school and primary cycles.

Means of education have changed over the years. Dar Al Makassed is driven by the Ma-kassed vision of being a constant source of knowledge and information, and moves forward in both the print & digital publishing domain to empower minds and fulfil the evolving needs of so-ciety.

Since its establishment, it has produced an overall number of 1,500 publications. Presently, it markets and sells a total number of 312 publications.



In 2016, it published the first version of the book series "I am Muslim" (Ana Muslim), an Islamic teachings early education kit for which includes stories, books, educational aids (audio-visual), flash cards and compositional games. In 2018, Ana Muslim won the first prize for best children books production during the Beirut Arab and International Book Fair.

Book Publishing and Social Responsibility

In cooperation of the TV station Lebanese Broadcasting Company (LBC) and its show "Nahna la Baad", Dar Al Makassed published a book on a little girl battling leukemia in which she wrote about her dreams and her journey. All sales profits were given to the Cancer Patient Fund at Makassed General Hospital

Numbers and Indicators



2020 Challenges



The Economic Crisis: Initiatives for Aid and Support

In a context of multiple crisis in Lebanon, including an economic and social collapse, a deadly explosion in Beirut Port, rising political instability and the COVID19- pandemic, residents' basic rights were severely endangered.

Makassed stepped up drastically these past 2 years with its social, health and education sectors offering adequate relief and long-term responses to those in need. With overlapping challenges exacerbating people's vulnerability and pushing thousands into poverty, Makassed capitalized on its available network of services, restructuring them to meet the country's prevailing emergency situation.

As a response to the inflation and the deepening socioeconomic difficulties, Makassed Volunteers and Scouts distributed

- ◆ food and non-food items to vulnerable households
- ◆ a total of 1,200 food parcels on monthly basis making a cumulative quantity of 15,531 food parcels delivered since the beginning of the

economic crisis in December 2019

- A total of 8,132 hot meals prepared by Ward el Makassed Center (400 persons were provided on daily basis with a hot meal during Ramadan 2021)

Makassed Scouts joined the efforts of the Beirut Municipality campaign to supply necessity items to those in need by providing the necessary logistical support (data and parcels distribution).



COVID 19 Challenges

With the COVID19- pandemic devastating effect on families directly affected by the repetitive national lockdowns, Makassed responded by

- ◆ Implementing a safe online working environment that allowed Makassed employees to continue working remotely.
- ◆ Ward el Makassed Center produced 320,000 personal protection tools for physicians and nurses, students and individuals. In cooperation with Unicef Lebanon and municipalities, Ward el Makassed to families in need.



Beirut Port Explosion:

On 4 August 2020, a devastating explosion at Beirut Port caused at least 207 deaths, 7,500 injuries, an estimated 300,000 people homeless and thousands of damaged residences amid an acute economic collapse in addition to a coronavirus pandemic that has highlighted a health care crisis in the country. Makassed suffered a great toll with schools, colleges and most units at Makassed General Hospital being partially or seriously damaged.

As a Lebanese humanitarian association offering aid mainly in the health, education and social affairs sectors, Makassed unconditionally dedicated its efforts to support those in need following the blast. Makassed immediately set up a Crisis Management Unit made of Volunteers, Scouts, HealthCare Bureau staff and a logistics team to respond quickly on the ground. Despite the damages at Makassed Hospital, the medical team treated more than 150 injured people and 13 high-risk patients.



Victims of the explosion through:

1. Medical Mobile Units

Three Mobile Medical Units under the umbrella of Makassed Communal Healthcare Bureau were tending daily to over 40 people on the ground to emergency medical needs in different affected sectors of Gemmayze, Mar Mikhael and Port areas (burns and wounds, medical supplies, clinical examinations etc...)



2. Cleaning streets and homes

Immediately following the deadly blast, more than 400 Volunteers and Scouts tire-lessly took part in cleaning the streets, helping residents, removing shattered glass and debris from homes in Mar Mikhael, Gemmayze, Bachoura, Sassine Square, Ain el Mreisse and Downtown area. Collected glass was then handed over to recycling NGOs in collaboration with Beirut Municipality.

- ◆ Around 1000 homes were visited to remove the rubble and shattered glass and install temporary window shields
- ◆ More than 200 residents of affected areas received clothes (as part of the campaign “my sweater is yours- Kanzti Kantak”).
- ◆ 2,600 food boxes were distributed
- ◆ Tens of damaged homes were offered full repair works
- ◆ Field surveys were conducted to oversee the damage caused by the explosion

3. Meals & face masks

Ward Al Makassed - our center that uses vocational training in cooking and sewing to empower marginalized women and youth and boost their financial status- distributed daily meals, water, face masks and protective wardrobe to our teams on the ground and to those affected by the explosion.

- ◆ 8,000 hot meals were distributed to affected families in need, prepared by 15 vulnerable women who were cooking in exchange of a much needed salary
- ◆ More than 20 vulnerable women sewed 320,000 face masks and Personal Protective Equipment as per the WHO criteria. The equipment was then distributed to our volunteers on the field, families in affected areas, students and a number of municipalities.
- ◆ A total of 50,000 face masks were provided to the two Ministries of Education and Health.

4. Food distribution

Makassed ensures the monthly distribution of 1,800 food parcels to vulnerable families in Beirut, the Beqaa Valley and North Lebanon. Amid the current events, this service was extended to include families affected by the explosion.

- ◆ Distributing more than 2,600 food parcels.
- ◆ Distributing more than 8,400 bread packs.



Response to the pandemic by the Education Affairs: Measures and practices

The last 2 school years were marred by different challenges, among them the Covid19- pandemic, prompting the Makassed Education Office to adapt its academic plan to ensure a quality education for all and enhance learners' sense of responsibility and parents' participation in the educational process.

- ◆ Implementing interactive workshops for Education Office's staff, teachers and administrative staff to learn the use of Google Classroom, Microsoft Teams, Zoom and Edmodo applications;
- ◆ Establishing a committee made of different educational departments, schools' administration, local and general coordinators, head of cycles, teachers and educational IT staff to activate electronic platforms, in addition to establishing a mechanism to ensure the effectiveness of remote learning;
- ◆ Unifying the methodology, procedures, content and applied exercises of all Makassed schools in a joint effort of coordinators and teachers;
- ◆ Giving full attention to students presenting for the Official exams and making sure they are ready for them;

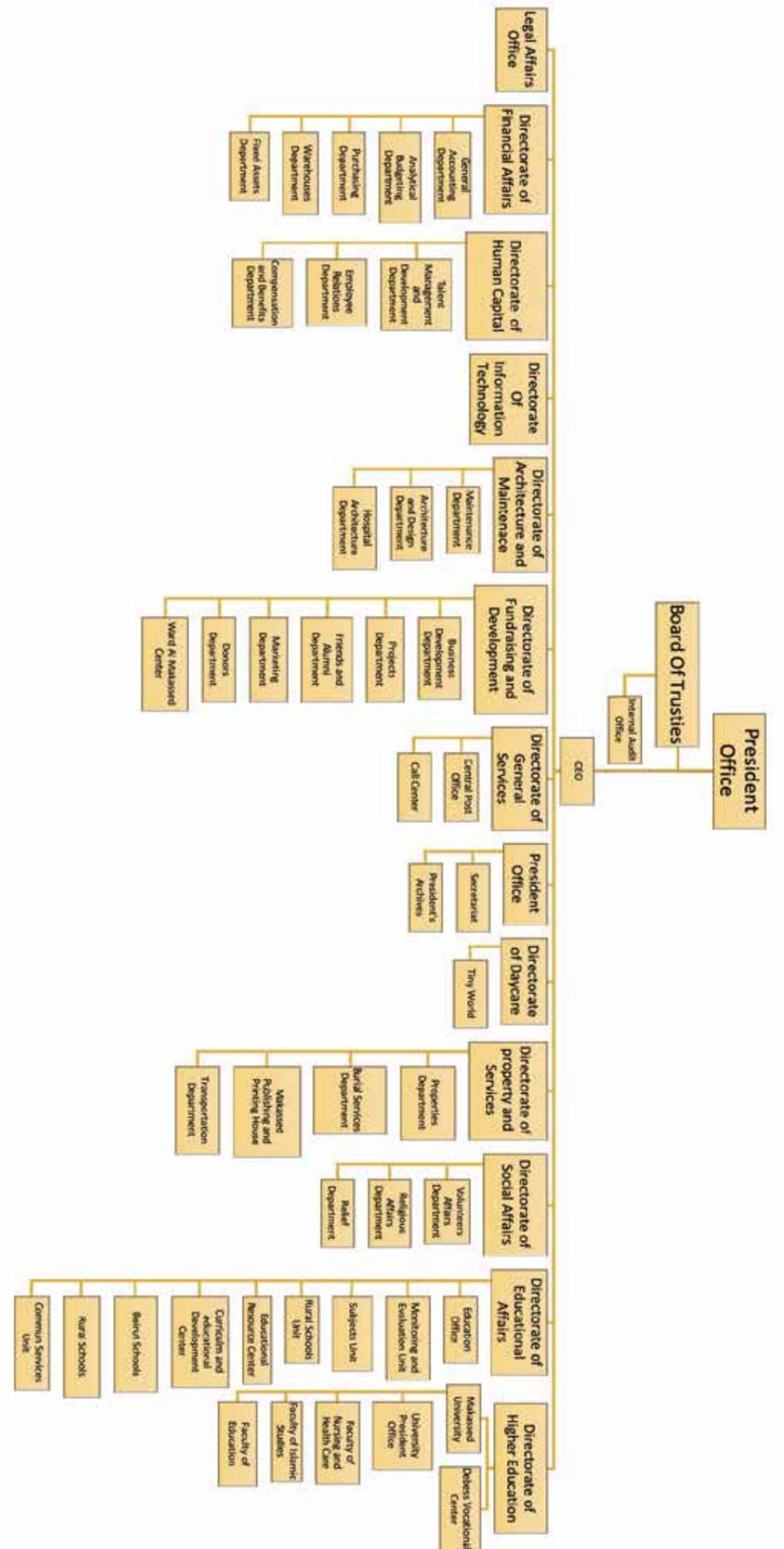
Conducting remote workshops for the administrative and educational bodies on the effectiveness of time management, increasing productivity, remote leadership, flexibility

Organizational Hierarchy

Makassed proudly considers its human resources its most valuable organizational asset. To retain its employees and create efficiency, the Association develops their capacities and skills by ensuring continuous training.

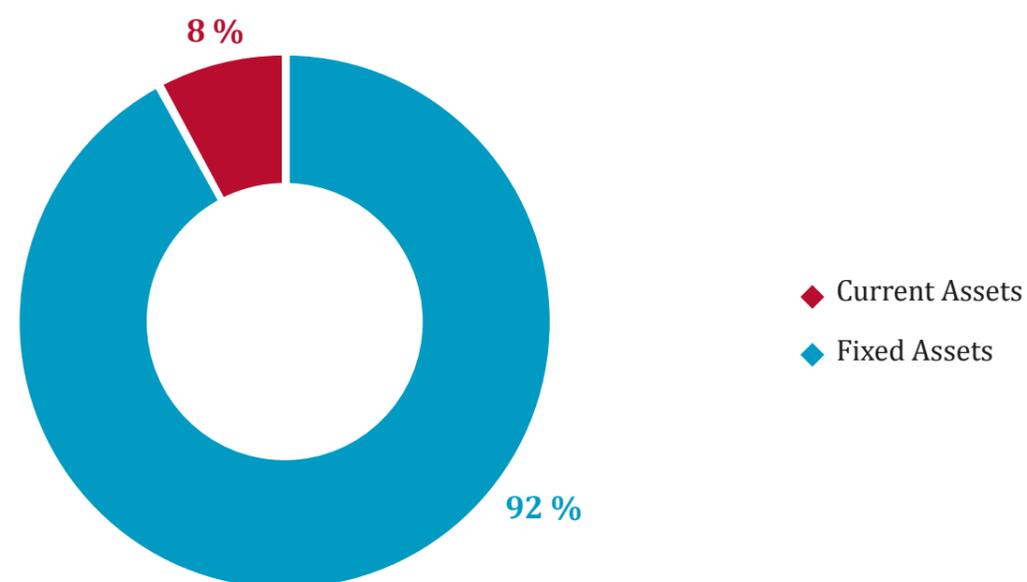
Human resource management concentrates on internal sources and seeks to develop leaders from within. Makassed is proactive in its relationship with people and manages communication, motivation, and leadership between people in the Association. Makassed identifies strategic goals and matches them with the competencies employees need to achieve those goals.

Employees 'skills and abilities are measured against those needed to achieve the vision and mission of Makassed. Promotion policy, employment track and performance evaluation are transparently monitored and evaluated on a regular basis to ensure that they are moving Makassed in the desired direction, including forming the leaders of tomorrow. This is why %48 of employees fall into the young age group

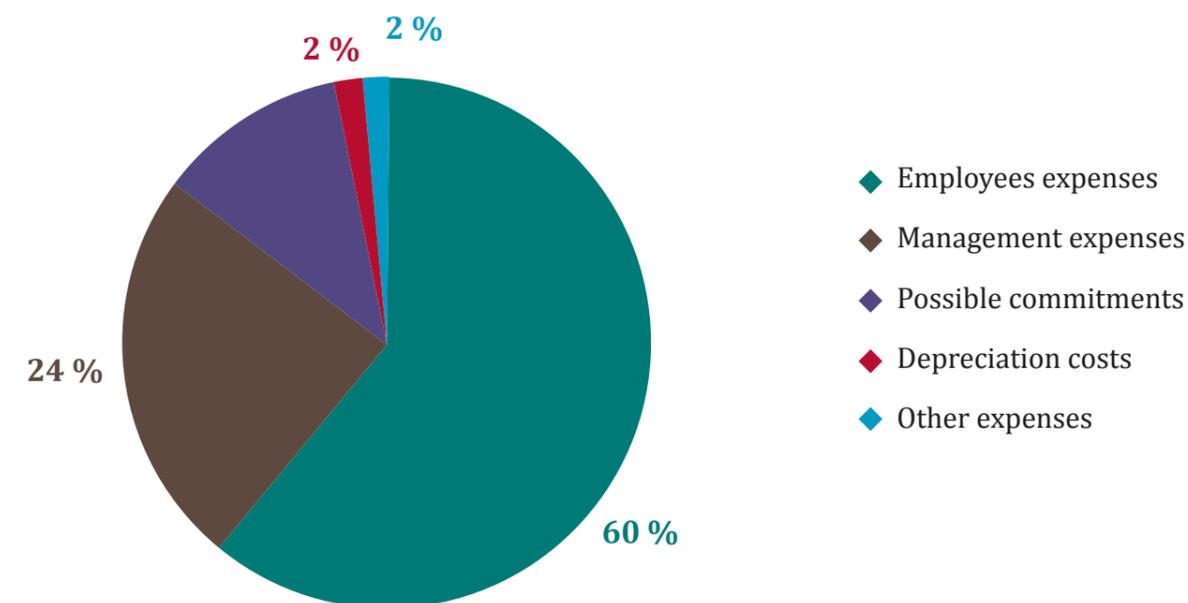


Financial Statements

Existing Assets: August 31st, 2019



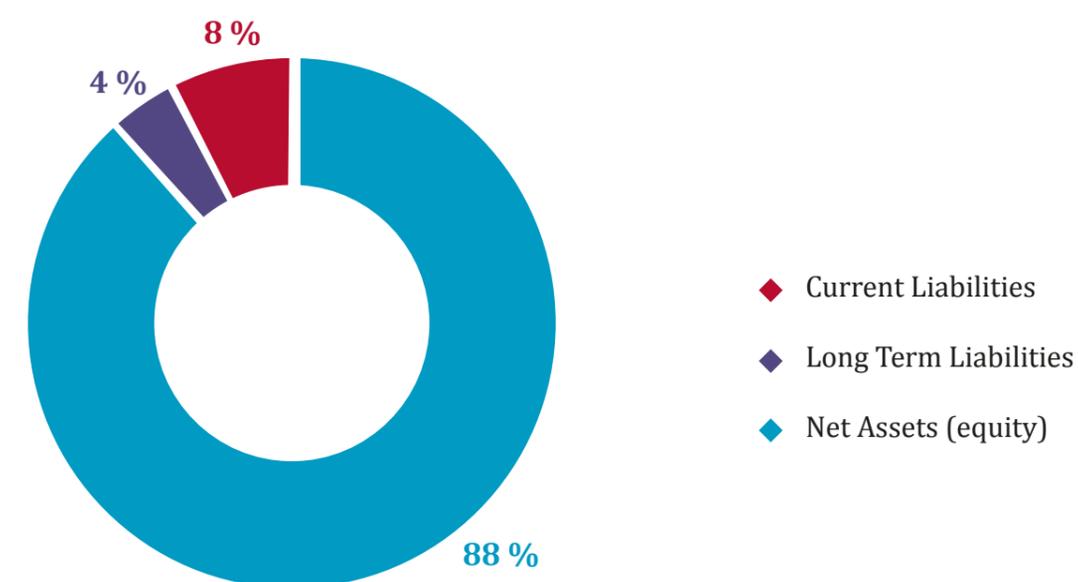
Operating Costs until 31/08/2019



Balance sheet

Assets	Until 31/08/2019	Until 31/08/2018
Fixed Assets	92.2%	92.8%
Current Assets	7.8%	7.2%
Total Assets	100%	100%
Assets and Liabilities		
Assets	88.4%	87.3%
Fixed Assets	7.5%	9.5%
Current Assets	4.1%	2.8%
Total Liabilities	11.6%	12.7%
Total Assets and Liabilities	100%	100%

Total Assets and Liabilities until 31/08/2019



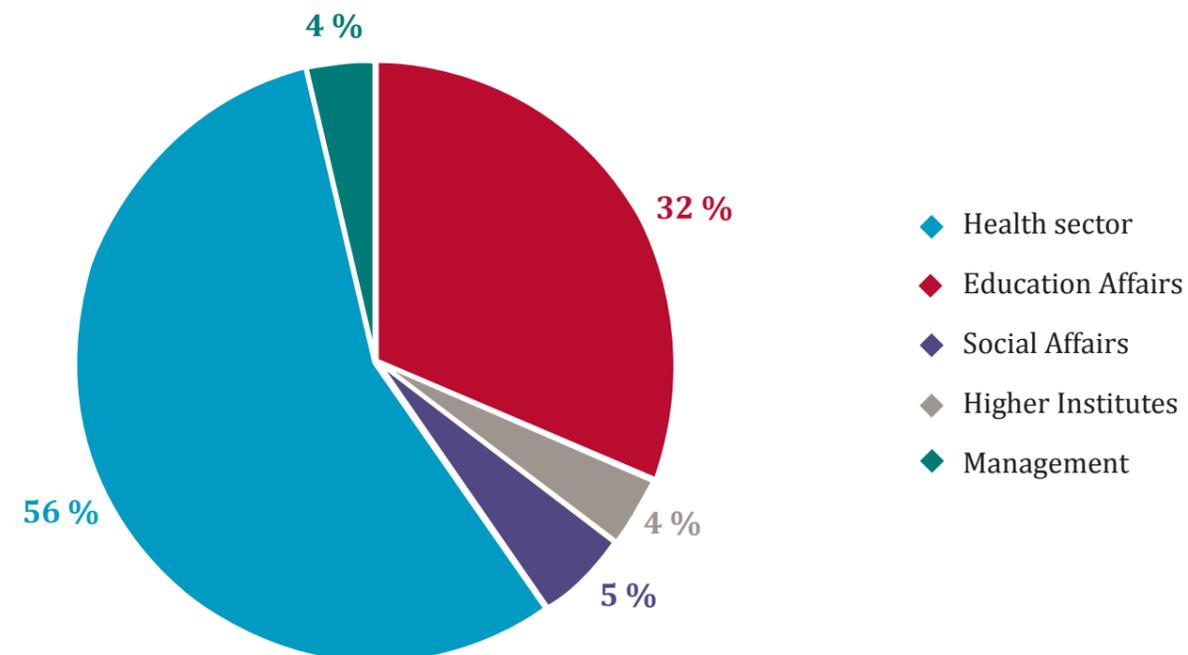
In a bid to modernize its administration, Makassed implemented new procedures among them:

◆ Construction Projects Unit: established in 2019 for planning, implementing and supervising all engineering works carried out on Makassed properties. This includes completing engineering projects, coordinating with contractors and ensuring the continuous maintenance of all buildings.

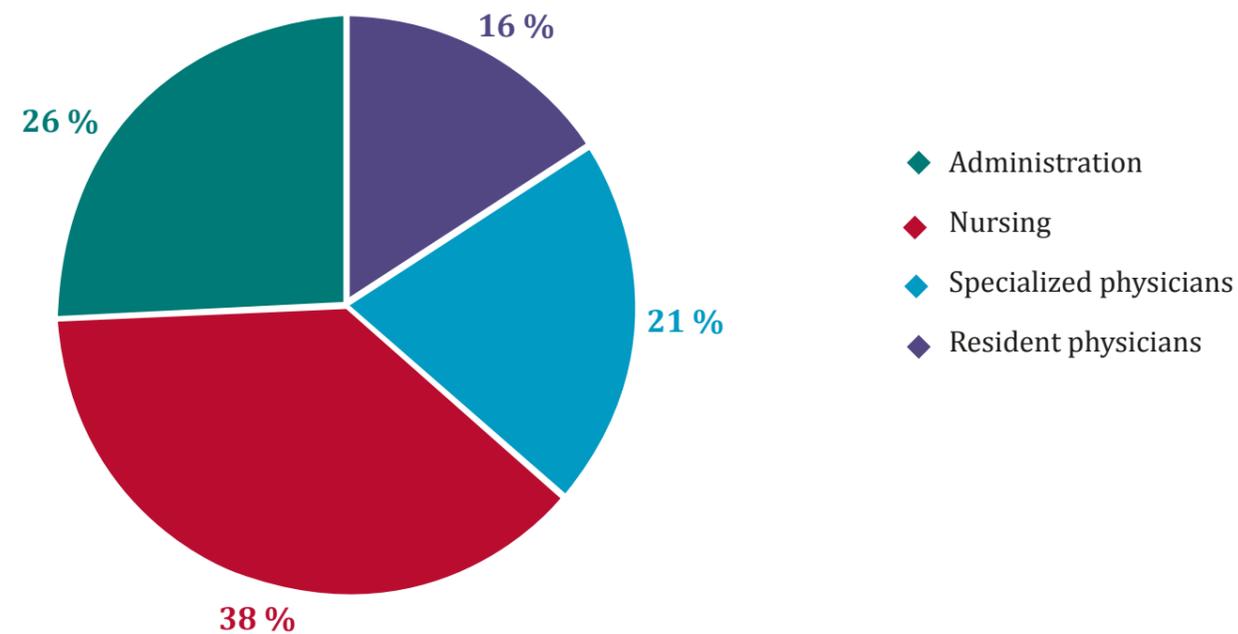
Since its set up, the Unit completed major renovation work, expansion and construction at MGH, with new departments opening. In schools in Beirut and elsewhere, it refurbished playgrounds and renovated all infrastructure. It also built a new daycare center and developed and rehabilitated Ward el Makassed Center, by carrying out intensive works to create a catering service and a restaurant to promote the cooking of ladies working at the Center.

◆ To improve Makassed administrative services in all its sectors, and in cooperation with SOLTIUS, a technology company specialized in SAP implementation services, Makassed introduced this software program to optimize its operations, streamline business processes, integrate separate systems (purchases, sales, accounting, medical records, hospital management, medical records). By using best-of-breed technologies, Makassed is boosting its digital transformation and the internationally recognized SAP program is expected to be implemented in all departments by March 2021.

Makassed employees



Distribution of Employees at Makassed General Hospital



Contact Us

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